Setting up a second BYD login for BYD Tracker

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Why use a second login

A second BYD login, shared from your main account, keeps BYD Tracker and your phone app from getting in each other's way. It takes about 10 minutes, once.

- **Your phone app stays signed in.** BYD allows one sign-in per login at a time, so when BYD Tracker uses your main login, your BYD app may sign you out now and then.
- **Changing your main password won't stop tracking.** BYD Tracker keeps working with its own login, so you can change or reset your main password whenever you like.
- **You stay in control.** Your main account can remove the second login's access to the car at any time, from the BYD app.

BYD Tracker only ever reads data from your car: it has no control over it, whichever login you use.

Before you start

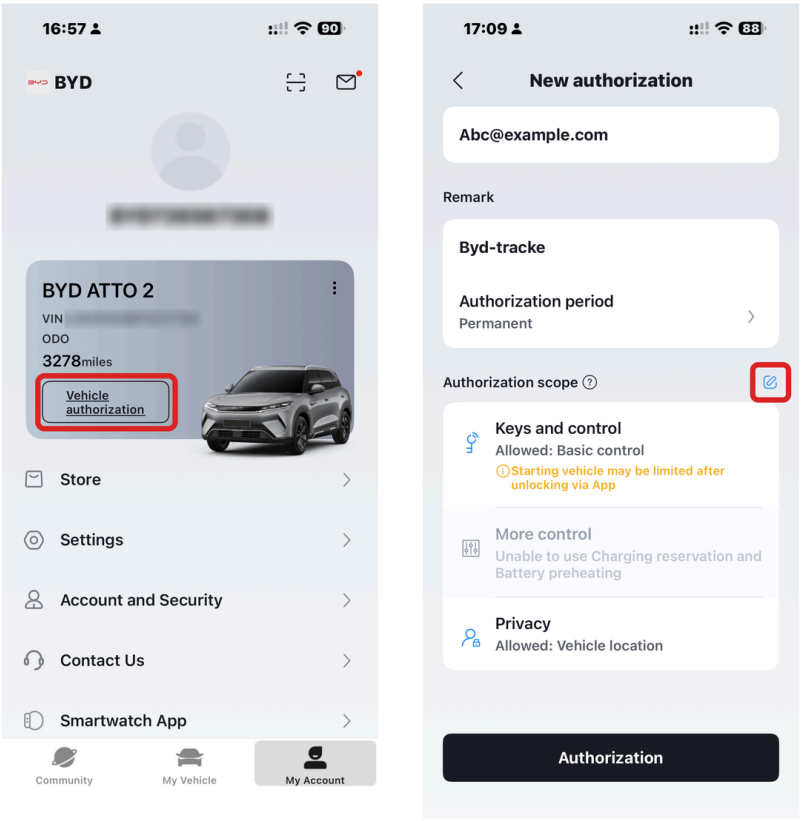
- **Your phone with the BYD app,** updated to the latest version, signed in to your main account (the one the car is registered to).
- **A second email address** that isn't already used for a BYD account, and that you can open to receive BYD's verification email. A spare personal address or a family member's works.
- **Ten minutes.** You'll sign out of your main account in the BYD app partway through, so have your main password to hand to sign back in at the end.

Step by step

If you have a second phone or tablet, install the BYD app on it for the second account: then you never need to sign out of your main account.

1. **Create the second BYD account.** In the BYD app, sign out of your main account, choose **Register** on the sign-in screen, and sign up with your second email address. Open the verification email BYD sends and confirm it.
2. **Sign back in to your main account.** Sign out of the second account and sign in again with your main login.

3. **Share the car with the second account.** In your main account, tap **My Account** at the bottom right, then **Vehicle authorization** on your car's card. On the **New authorization** screen, enter the second email address, add a remark such as "BYD Tracker", leave **Authorization period** as **Permanent**, and tap **Authorization**. The scope defaults are fine: BYD Tracker never uses the keys or controls, and it only needs **Vehicle location** (under Privacy) if you want routes and maps.



4. **Accept the invitation.** Sign out, sign in to the second account, and accept the invitation. The car should now appear in the second account.
5. **Return to your main account.** Sign out of the second account and sign back in to your main one, so your phone app is back to normal.
6. **Connect the second login to BYD Tracker.** On byd-tracker.uk, open **Account → Change BYD login** (or **Connect your BYD account** if you're just signing up). Enter the second email address and its password, then press **Check and save**. Type carefully: BYD locks accounts after several wrong passwords.

Prefer to watch? How to add a second user in the BYD app (YouTube).

If something goes wrong

Problem	What to do
No invitation appears in the second account	Check the email address you shared with is exactly the second account's, update the BYD app, and send the invitation again.
BYD Tracker says "no car is linked to it"	The invitation hasn't been accepted yet: do step 4.
BYD Tracker says the email/phone or password is wrong	Check the second account's password by signing in to it in the BYD app first, then try once more.
The second account signs in with a phone number	On BYD Tracker, tick **This BYD account signs in with a phone number** before saving.
You want to stop BYD Tracker reading the car	In your main account, remove the second account under **My Account → Vehicle authorization**, or delete your BYD Tracker account.

Menu names vary a little between BYD app versions. If yours looks different, the mybyd.co.uk guide to app vehicle authorisation or BYD support can help.

Sources

- BYD App on Two Phones: Family Access Guide (mybyd.co.uk)
- How to add a second user in the BYD app (YouTube)